

## **AYSO Region 419 Player Fee Refund Policy**

- 1) Refunding a player registration fee will be reviewed once written notification has been given to the Commissioner. The Commissioner will review all written requests and respond within 30 days of receipt of the request.

To expedite your refund, you must supply the following information in your written request:

- Parent Name
  - Child's Name
  - Home Address
  - E-Mail Address
  - Phone Number
  - Reason for refund
- 2) Refund amounts and guidelines are determined by the Commissioner. Due to varying levels of costs, advance purchasing requirements for equipment and uniforms, fees paid to governing bodies (Dubuque Soccer Association, AYSO, etc.), and the overall organizational costs of realigning teams, the Commissioner determines the impact of withdrawal from the program and sets refund amounts accordingly.
  - 3) Refunds are not provided because families cannot, or will not accommodate their schedules to attend practice or game times.
  - 4) Refunds are not provided because Region 419 will not accommodate a specific coach/team request or car pool request.
  - 5) Refunds are not provided from game cancellations due to weather.
  - 6) Injuries are a part of all sports at any level and are not generally considered as a reason for a refund, except within the dates and for the amounts shown in the guidelines below.
  - 7) If a child is waitlisted and space does not become available, Region 419 will refund the full cost of the registration fee. This will be done automatically and promptly.
  - 8) Region 419 reserves the right to change this policy at any time and to deny or approve a refund for any reason. We strive for consistency and fairness and will evaluate every request objectively. However, there may be circumstances, that Region 419 did not foresee when forming this refund policy, that may require us to deny or approve a particular refund request or to change the refund policy.

### **Refund Guidelines:**

- Full refund will be given if written request given to Commissioner before March 15th.
- Partial refund may be given after March 15<sup>th</sup> with reviewing written request.
- No refund will be given after the season begins (Memorial Day for U5 through U14 – First Tuesday In July for U19).